

ADAAG July 26, 1991

4.30 Signage.

4.30.1* General. Signage required to be accessible by [4.1](#) shall comply with the applicable provisions of 4.30. [Appendix Note](#)

4.30.2* Character Proportion. Letters and numbers on signs shall have a width-to-height ratio between 3:5 and 1:1 and a stroke-width-to-height ratio between 1:5 and 1:10. [Appendix Note](#)

4.30.3 Character Height. Characters and numbers on signs shall be sized according to the viewing distance from which they are to be read. The minimum height is measured using an upper case X. Lower case characters are permitted.

| Height Above Finished Floor | Minimum Character Height |
|--|--------------------------|
| Suspended or Projected Overhead in compliance with 4.4.2 | 3 in (75 mm) minimum |

4.30.4* Raised and Brailled Characters and Pictorial Symbol Signs (Pictograms). Letters and numerals shall be raised 1/32 in (0.8 mm) minimum, upper case, sans serif or simple serif type and shall be accompanied with Grade 2 Braille. Raised characters shall be at least 5/8 in (16 mm) high, but no higher than 2 in (50 mm). Pictograms shall be accompanied by the equivalent verbal description placed directly below the pictogram. The border dimension of the pictogram shall be 6 in (152 mm) minimum in height. [Appendix Note](#)

4.30.5* Finish and Contrast. The characters and background of signs shall be eggshell, matte, or other non-glare finish. Characters and symbols shall contrast with their background -- either light characters on a dark background or dark characters on a light background. [Appendix Note](#)

4.30.6 Mounting Location and Height. Where permanent identification is provided for rooms and spaces, signs shall be installed on the wall adjacent to the latch side of the door. Where there is no wall space to the latch side of the door, including at double leaf doors, signs shall be placed on the nearest adjacent wall. Mounting height shall be 60 in (1525 mm) above the finish floor to the centerline of the sign. Mounting location for such signage shall be so that a person may approach within 3 in (76 mm) of signage without encountering protruding objects or standing within the swing of a door.

4.30.7* Symbols of Accessibility.

(1) Facilities and elements required to be identified as accessible by [4.1](#) shall use the international symbol of accessibility. The symbol shall be displayed as shown in [Fig. 43\(a\)](#) and [\(b\)](#).

(2) Volume Control Telephones. Telephones required to have a volume control by [4.1.3\(17\)\(b\)](#) shall be identified by a sign containing a depiction of a telephone handset with radiating sound waves.

(3) Text Telephones (TTYs). Text telephones (TTYs) required by [4.1.3\(17\)\(c\)](#) shall be identified by the international TTY symbol ([Fig 43\(c\)](#)). In addition, if a facility has a public text telephone (TTY), directional signage indicating the location of the nearest text telephone (TTY) shall be placed adjacent to all banks of telephones which do not contain a text telephone (TTY). Such directional signage shall include the international TTY symbol. If a facility has no banks of telephones, the directional signage shall be provided at the entrance (e.g., in a building directory).

(4) Assistive Listening Systems. In assembly areas where permanently installed assistive listening systems are required by [4.1.3\(19\)\(b\)](#) the availability of such systems shall be identified with signage that includes the international symbol of access for hearing loss ([Fig 43\(d\)](#)). [Appendix Note](#)

4.30.8* Illumination Levels. (Reserved). [Appendix Note](#)